## CORPORATION OF HARPERS FERRY

## WV3301912

# **Consumer Confidence Report – 2024**

# **Covering Calendar Year – 2023**

This brochure is a snapshot of the quality of the water that we provided last year. Included are the details about where your water comes from, what it contains, and how it compares to Environmental Protection Agency (EPA) and state standards. We are committed to providing you with information because informed customers are our best allies. If you would like to observe the decision-making process that affects drinking water quality or if you have any questions, comments or suggestions, please attend any regularly scheduled water commission meeting held on the *third Wednesday* of each month at *4:45 PM* in the *Harpers Ferry Town Hall* or call GREG VAUGHN at 304-535-2206.

#### Your water comes from:

Source Name	Source Water Type					
ELK RUN INTAKE	Surface Water					
POTOMAC RIVER	Surface Water (alternate source September 2023 – November 2023)					

Buyer Name	Seller Name
There are no additional purchases to	o display.

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons such as those with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infections. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by *Cryptosporidium* and other microbial contaminants are available from the Safe Drinking Water Hotline (800-426-4791).

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the EPA's Safe Drinking Water Hotline (800-426-4791).

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in sources water before we treat it include:

<u>Microbial contaminants</u>, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, livestock operations and wildlife.

<u>Inorganic contaminants</u>, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater discharges, oil and gas production, mining or farming.

Pesticides and herbicides, which may come from a variety of sources such as

storm water run-off, agriculture, and residential users.

<u>Radioactive contaminants</u>, which can be naturally occurring or the result of mining activity.

<u>Organic contaminants</u>, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and also come from gas stations, urban storm water run-off, and septic systems.

In order to ensure that tap water is safe to drink, EPA prescribes regulation which limits the amount of certain contaminants in water provided by public water systems. We treat our water according to EPA's regulations. Food and Drug Administration (FDA) regulations establish limits for contaminants in bottled water, which must provide the same protection for public health.

Our water system has an estimated population of 2122 and is required to test a minimum of 2 samples per month in accordance with the Total Coliform Rule for microbiological contaminants. Coliform bacteria are usually harmless, but their presence in water can be an indication of disease-causing bacteria. When coliform bacteria are found, special follow-up tests are done to determine if harmful bacteria are present in the water supply. If this limit is exceeded, the water supplier must notify the public.

#### **Water Quality Data**

The following tables list all of the drinking water contaminants which were detected during the 2023 calendar year. The presence of these contaminants does not necessarily indicate the water poses a health risk. Unless noted, the data presented in this table is from the testing done January 1- December 31, 2023. The state requires us to monitor for certain contaminants less than once per year because the concentrations of these contaminants are not expected to vary significantly from year to year. Some of the data, though representative of the water quality, are more than one year old.

### **Terms & Abbreviations**

<u>Maximum Contaminant Level Goal (MCLG)</u>: the "Goal" is the level of a contaminant in drinking water below which there is no known or expected risk to human health. MCLGs allow for a margin of safety.

<u>Maximum Contaminant Level (MCL)</u>: the "Maximum Allowed" MCL is the highest level of a contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

<u>Secondary Maximum Contaminant Level (SMCL):</u> recommended level for a contaminant that is not regulated and has no MCL.

Action Level (AL): the concentration of a contaminant that, if exceeded, triggers treatment or other requirements.

<u>Treatment Technique (TT)</u>: a required process intended to reduce levels of a contaminant in drinking water.

<u>Maximum Residual Disinfectant Level (MRDL)</u>: the highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Non-Detects (ND): lab analysis indicates that the contaminant is not present.

Parts per Million (ppm) or milligrams per liter (mg/l)

Parts per Billion (ppb) or micrograms per liter (µg/l)

Picocuries per Liter (pCi/L): a measure of the radioactivity in water.

Millirems per Year (mrem/yr): measure of radiation absorbed by the body.

<u>Monitoring Period Average (MPA):</u> An average of sample results obtained during a defined time frame, common examples of monitoring periods are monthly, quarterly and yearly.

<u>Nephelometric Turbidity Unit (NTU)</u>: a measure of the clarity of water. Turbidity in excess of 5 NTU is just noticeable to the average person. Turbidity is not regulated for groundwater systems.

Running Annual Average (RAA): an average of sample results obtained over the most current 12 months and used to determine compliance with MCLs.

<u>Locational Running Annual Average (LRAA):</u> Average of sample analytical results for samples taken at a particular monitoring location during the previous four calendar quarters

## Testing Results for: CORPORATION OF HARPERS FERRY

Microbiological	Result	MCL	MCLG	Typical Source		
No Detected Results were Foun	No Detected Results were Found in the Calendar Year of 2023					

Regulated Contaminants	Collection Date	Highest Value	Range (low/high)	Unit	MCL	MCLG	Typical Source
BARIUM	11/2/2022	0.0878	0.0878	ppm	2	2	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
CHROMIUM	11/2/2022	4.3	4.3	ppb	100	100	Discharge from steel and pulp mills; Erosion of natural deposits
FLUORIDE	11/2/2022	0.55	0.55	ppm	4	4	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
NITRATE	10/26/2023	0.7	0.7	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits
NITRATE- NITRITE	10/4/2021	4.9	4.9	ppm	10	10	Runoff from fertilizer use; Leaching from septic tanks, sewage; Erosion of natural deposits

Disinfection Byproducts	Sample Point	Collection Date	Highest Value	Range (low/high)	Unit	MCL	MCLG	Typical Source
TOTAL HALOACETIC ACIDS (HAA5)	KOA KAMPGROUND	2023	19	3 - 23	ppb	60	0	By-product of drinking water disinfection
TOTAL HALOACETIC ACIDS (HAA5)	MAXIMUM RESIDENCE TI	2023	25	23 - 26	ppb	60	0	By-product of drinking water disinfection
TTHM	KOA KAMPGROUND	2023	26	5 - 35	ppb	80	0	By-product of drinking water chlorination
TTHM	MAXIMUM RESIDENCE TI	2023	43	38 - 48	ppb	80	0	By-product of drinking water chlorination

Total organic carbon (TOC) has no health effects. However, total organic carbon provides a medium for the formation of disinfection byproducts. These byproducts include trihalomethanes (THMs) and haloacetic acids (HAA5). Drinking water containing these byproducts in excess of the MCL may lead to adverse health effects, liver or kidney problems, or nervous system effects, and may lead to an increased risk of getting cancer.

Lead and Copper	Monitoring Period	90TH Percentile	Range (low/high)	Unit	AL	Sites Over AL	Typical Source
COPPER, FREE	2023	0.0917	0.0133 - 0.241	ppm	1.3	0	Corrosion of household plumbing systems; Erosion of natural deposits; Leaching from wood preservatives
LEAD	2023	2	0.16 - 3.1	ppb	15	0	Corrosion of household plumbing systems; Erosion of natural deposits

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Your water system is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline or at <a href="http://www.epa.gov/safewater/lead">http://www.epa.gov/safewater/lead</a>.

CORPORATION OF HARPERS FERRY is working towards identifying service line materials throughout the water distribution supply. The service line inventory is required to be submitted to the state by October 16, 2024. If you have any questions about our inventory, please contact Public Works Administrator at 304-535-6555.

Chlorine/Chloramines Maximum Disinfection Level	MPA	MPA Units	RAA	RAA Units
11/1/2023 - 11/30/2023	2.10000	MG/L	1.50000	MG/L

Unresolved Deficiency	Facility	Comments
Date Identified		
01/22/2021	DISTRIBUTION SYSTEM	Storage Tank #3 – Moderate Corrosion visible on tank (to be addressed in pending Distribution System update project)
01/22/2021	DISTRIBUTION SYSTEM	Water Accountability > 15% (Actively monitoring finished water inventory with recently installed telemetry system. On-going initiatives to identify and repair leaks and to renew meters.)

Radiological Contaminants	Collection Date	Highest Value	Range	Unit	MCL	MCLG	Typical Source
GROSS ALPHA, EXCL. RADON & U	11/8/2019	0.72	0.72	pCi/L	15	0	Erosion of natural deposits

Secondary Contaminants-Non Health Based Contaminants- No Federal Maximum Contaminant Level (MCL) Established.	Collection Date	Highest Value	Range (low/high)	Unit	SMCL
NICKEL	11/2/2022	0.0005	0.0005	MG/L	0.1
SODIUM	11/2/2022	14.7	14.7	MG/L	1000

Total Organic Carbon Lowest Month for Removal	Collection Date	Highest Value	Range	Unit	тт	Typical Source
CARBON, TOTAL	11/8/2023	1.5	0 - 1.5	MG/L	0	Naturally present in the environment

Analyte	Facility	Highest Value	Unit of Measure	Month Occurred
Turbidity	TREATMENT PLANT	0.095	NTU	November

During the 2023 calendar year, we had the below noted violation(s) of drinking water regulations.

Compliance Period	Analyte	Comments
1/1/2023 - 12/31/2023	THALLIUM, TOTAL	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	SELENIUM	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	NICKEL	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	MERCURY	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	FLUORIDE	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	CYANIDE	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	CHROMIUM	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	CADMIUM	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	BERYLLIUM, TOTAL	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	BARIUM	No monitoring samples were taken or reported
1/1/2023 - 12/31/2023	ANTIMONY, TOTAL	No monitoring samples were taken or reported
7/1/2023	CONSUMER CONFIDENCE RULE	Failed to deliver Consumer Confidence Report to the state or consumers on time

Explanations of the water regulation violations:

The CONSUMER CONFIDENCE RULE violation was due to our failure to follow procedure to include the correct link to our published Consumer Confidence Report (CCR) on the report we published. We published a link to the Harpers Ferry Water Works web page from which links to the current CCR and prior year CCR's can be found rather than a link to the report itself as stipulated by the CONSUMER CONFIDENCE RULE. The CCR was completed and distributed to all water system customers through inclusion with the water bills mailed and delivered to customers by the July 1, 2023 deadline. Certification of the CCR was delivered to the state by the deadline.

The eleven violations for monitoring samples not taken and not reported within the 1/1/2023 – 12/31/2023 Compliance Period were due to a single miscommunication between the Harpers Ferry Water Works and its contracted test laboratory. An order was placed and samples were sent to the outside test laboratory in September, 2023. The full complement of tests were not performed as intended. This error was not caught until after the December 31, 2023 deadline. Samples were drawn and resent to the laboratory immediately upon realization of the error; however the reporting of these results fell outside the prescribed window for compliance.

Coliforms are bacteria that are naturally present in the environment and are used as an indicator that other, potentially harmful waterborne pathogens may be present, or that a potential pathway exists through which contamination may enter the drinking water distribution system. We were ABSCENT of coliforms for the reporting period covered by this CCR.

NONE of our drinking water is supplied from another water system.

There are no additional required health effects notices.

There are no additional required health effects violation notices.

### **PFAS**

Environmental Protection.

In recent months, the US Environmental Protection Agency has issued standards for Per- and polyfluoroalkyl substances (PFAS) in drinking water systems. These standards will go into effect over the next three years through regulations created and enforced by the West Virginia Department of Health and Human Resources (DHHS) and the West Virginia Department of Environmental Protection (DEP). Last year, DHHS and DEP, in conjunction with US Geological Survey (USGS), sampled for select Per- and polyfluoroalkyl substances (PFAS) in our source water system. The raw water test results fell below the newly published EPA control limits. Sampling of our finished water for PFAS testing is scheduled for June 2024. We expect results to be published some period thereafter and will post access to these on the HFWW web page. The USGS source water (raw water) sample results can be found at <a href="https://www.usgs.gov/centers/virginia-and-west-virginia-water-science-center/science/pfas-investigations-virginia-and-The">https://www.usgs.gov/centers/virginia-and-west-virginia-water-science-center/science/pfas-investigations-virginia-and-The</a> Station Name for Harpers Ferry Water Works is JEF-0504S

(<a href="https://oehs.wvdhhr.org/media/3salqw22/usgs-pfas-site-key-and-data-links.pdf">https://oehs.wvdhhr.org/media/3salqw22/usgs-pfas-site-key-and-data-links.pdf</a>). Harpers Ferry Water Works remains aware of this evolving situation and will remain in full compliance with all regulations and guidance issued by the West Virginia Department of Health and Human Resources

Your CCR is available at <a href="https://www.harpersferrywv.us/water/misc/CCR-2023.pdf">https://www.harpersferrywv.us/water/misc/CCR-2023.pdf</a> . To receive a paper copy in the mail, please contact us at the phone number above.